



Benry Utility Services

2025 CONSUMER CONFIDENCE REPORT (CCR)

Winterhaven Subdivision
PWS ID: TX1012015

*Annual Water Quality Report for
January 1 to December 31, [2025]
Issued May 15, 2026*

MEETING INFORMATION

Date: Board generally meets quarterly
Location: 11950 Louetta Rd, Houston, TX 77070
Time: 06:30 PM
Phone: (281)807-9500

This report includes essential information about your drinking water. For more information regarding this report contact:

Benry Utility Services
(346)236-6065

Este reporte incluye información esencial sobre el agua para tomar. Para asistencia en Español favor de llamar:

Benry Utility Services
(346)236-6065

Contaminants may be present in ALL drinking water

When drinking water meets federal standards there may not be any additional benefits to purchasing bottled water or filtering devices. Drinking water, including bottled water, may reasonably be expected to contain at least small amounts of some contaminants. The presence of contaminants does not necessarily indicate the water poses a health risk. More information about contaminants and potential health effects can be obtained by calling the EPA's Safe Drinking Water Hotline at (800)426-4791.

FYI: Unregulated Contaminants

EPA has not established drinking water standards for unregulated contaminants. Monitoring unregulated contaminant helps EPA to determine the presence of unregulated contaminants in drinking water and indicates if future regulations are warranted. Contaminants may be found in drinking water that may cause taste, color, or odor problems. These types of problems are not necessarily causes for health concerns. For more information on taste, odor, or color of drinking water, please contact the system's business office.

The Water Use Survey submitted to the Texas Water Development Board for the time period of Jan-Dec 2025 indicates your system lost an estimated 0 gallons of water, which is equivalent to about 0% of total gallons produced. If you have any questions about the water lost, please call Benry Utility Services at (346)236-6065.

Where does my water come from?

Winterhaven Subdivision provides ground water from Gulf Coast Aquifer located in Harris County. Winterhaven Subdivision did not receive water from any other source in 2025. TCEQ completed an assessment of your source water, and results indicate that some of your sources are susceptible to certain contaminants. The sampling requirements for your water system is based on this susceptibility and previous sample data. Any detections of these contaminants will be found in this Consumer Confidence Report. For more information on source water assessments and protection efforts at our system, contact Benry Utility Services at (346)236-6065. The complete source water assessment can be found at <http://dww.tceq.texas.gov/DWW/>

Information about your Drinking Water

In order to ensure that tap water is safe to drink, EPA prescribes regulations which limit the amount of certain contaminants in water provided by public water systems. FDA regulations establish limits for contaminants in bottled water which must provide the same protection for public health. The sources of drinking water (both tap water and bottled water) include rivers, lakes, streams, ponds, reservoirs, springs, and wells. As water travels over the surface of the land or through the ground, it dissolves naturally-occurring minerals and, in some cases, radioactive material, and can pick up substances resulting from the presence of animals or from human activity. Contaminants that may be present in sources include:

- ◆ Microbial contaminants, such as viruses and bacteria, which may come from sewage treatment plants, septic systems, agricultural livestock operations, and wildlife.
- ◆ Inorganic contaminants, such as salts and metals, which can be naturally-occurring or result from urban storm water runoff, industrial or domestic wastewater discharges, oil and gas production, mining, or farming.
- ◆ Pesticides and herbicides, which may come from a variety of sources such as agriculture, urban storm water runoff, and residential uses.
- ◆ Organic chemical contaminants, including synthetic and volatile organic chemicals, which are by-products of industrial processes and petroleum production, can also come from gas stations, urban storm water runoff, and septic systems.
- ◆ Radioactive contaminants, which can be naturally-occurring or be the result of oil and gas production and mining activities.

Attention

You may be more vulnerable than the general population to certain microbial contaminants, such as Cryptosporidium, in drinking water. Infants, some elderly, or immunocompromised persons such as those undergoing chemotherapy for cancer; persons who have undergone organ transplants; those who are undergoing treatment with steroids; and people with HIV/AIDS or other immune system disorders, can be particularly at risk from infections. You should seek advice about drinking water from your physician or health care providers. Additional guidelines on appropriate means to lessen the risk of infection by Cryptosporidium are available from the Safe Drinking Water Hotline (800-426-4791).

2025 Water Quality Test Results

REGULATED CONTAMINANTS

Microbiological	Result	MCL	MCLG	Typical Source
COLIFORM (TCR)	In the month of August, 1 sample(s) returned as positive	Treatment Technique Trigger	0	Naturally present in the environment

Disinfection Byproducts	Sample Point	Period	Highest LRAA	Range	Unit	MCL	MCLG	Typical Source
TOTAL HALOACETIC ACIDS (HAA5)	15410 WINTERHAVEN	2023 - 2025	0	0	ppb	60	0	By-product of drinking water disinfection
TTHM	15410 WINTERHAVEN	2023 - 2025	0	0	ppb	80	0	By-product of drinking water chlorination

Regulated Contaminants	Collection Date	Highest Value	Range	Unit	MCL	MCLG	Typical Source
BARIUM	7/29/2025	0.157	0.157	ppm	2	2	Discharge of drilling wastes; Discharge from metal refineries; Erosion of natural deposits
NICKEL	7/29/2025	0.0015	0.0015	MG/L	0	0.1	
NITRATE-NITRITE	10/30/2024	0.24	0.24	ppm	10	10	Runoff from fertilizer use; Leaching from septic tanks, sewage; Erosion of natural deposits

*The value in the Highest Level or Average Detected column is the highest average of all HAA5 sample results collected at a location over a year
 **The value in the Highest Level or Average Detected column is the highest average of all TTHM sample results collected at a location over a year

UNREGULATED CONTAMINANTS

Unregulated contaminants are those for which EPA has not established drinking water standards. The purpose of unregulated contaminant monitoring is to assist EPA in determining the occurrence of unregulated contaminants in drinking water and whether future regulation is warranted.

Unregulated Contaminants were not found

DISINFECTANT RESIDUAL

Disinfectant	Year	Average Level	Unit	Range	MRDL/MRDLG Goal
Chlorine (Free)	2025	2.1	mg/L	0.25-3.90	4/4

LEAD AND COPPER

If present, elevated levels of lead can cause serious health problems, especially for pregnant women and young children. Lead in drinking water is primarily from materials and components associated with service lines and home plumbing. We are responsible for providing high quality drinking water, but we cannot control the variety of materials used in plumbing components. When your water has been sitting for several hours, you can minimize the potential for lead exposure by flushing your tap for 30 seconds to 2 minutes before using water for drinking or cooking. If you are concerned about lead in your water, you may wish to have your water tested. Information on lead in drinking water, testing methods, and steps you can take to minimize exposure is available from the Safe Drinking Water Hotline or at <http://www.epa.gov/safewater/lead>.

Lead and Copper	Period	90TH Percentile: 90% of your water utility levels were less than	Range of Sampled Results (low - high)	Unit	AL	Sites Over AL	Typical Source
COPPER, FREE	2022 - 2024	0.089	0 - 0.0891	ppm	1.3	0	Corrosion of household plumbing systems; Erosion of natural deposits; Leaching from wood preservatives
LEAD	2022 - 2024	0	0	ppb	15	0	Corrosion of household plumbing systems; Erosion of natural deposits

Additional Required Health Effects Language:

Coliforms are bacteria that are naturally present in the environment and are used as an indicator that other, potentially-harmful, bacteria may be present. Coliforms were found in more samples than allowed and this was a warning of potential problems.

There are no additional required health effects violation notices.

LEAD SERVICE LINE INVENTORY

Service line inventory for 2025 was completed and found no lead, no galvanized requiring replacement, nor unknown material. The service line is plastic. Lead Service Line Inventory report is readily available to you Monday through Friday from the hours of 09:00 AM to 04:00 PM at Benry Utility Services located at 13735 Grant Rd., Cypress, TX 77429